

# **Ridgeville Telephone Company**

## **Phone and Internet Assistance Program**

People across the United States rely on phone and internet to stay connected to family, work, education, and essential services. The Lifeline Service, a government assistance program, provides a monthly benefit to reduce the cost of these connectivity services for qualified households.

#### **HOW IT WORKS**

Lifeline offers a monthly benefit to eligible subscribers. Subscribers may receive the benefit on either:

• Home phone • Cell phone • Mobile and home internet • Internet-phone bundle

To get started, a consumer must select a participating Lifeline service provider in their state and apply for Lifeline through the provider. The provider then supports the consumer through the application process and verifies eligibility. Once enrolled, the provider begins delivering the monthly benefit to the consumer.

### **ELIGIBILITY**

Consumers are eligible for a Lifeline benefit if they are currently enrolled in one of the following programs:

- Medicaid
- SNAP (Supplemental Nutrition Assistance Program) or Food Stamps
- Supplemental Security Income (SSI)
- Federal Public Housing Assistance
- Veterans Pension and Survivors Benefit
- Income-based eligibility (at or below 135% of the federal poverty guidelines)

#### **PROGRAM RULES**

- Lifeline is available only to subscribers who can document their eligibility.
- Only one Lifeline benefit is permitted per household.
- Lifeline Service is non-transferable.
- Subscribers are required to recertify their eligibility every year. For more information, contact the Ridgeville Telephone Company at 419-267-5185 or visit <a href="https://www.lifelinesupport.org">www.lifelinesupport.org</a>.